

Sidwell’s Software License Request Guide

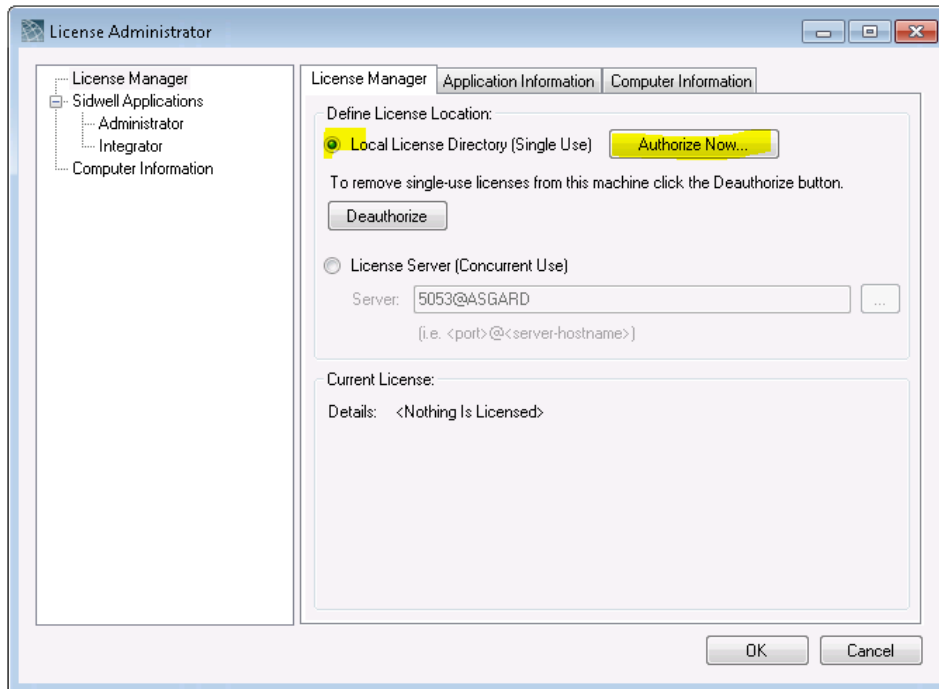
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Single-Use License Request

This section will outline the requesting of a single-use license or licenses for Sidwell’s desktop products.

1. Open the Desktop License Administrator (Start Menu > All App > SidwellGIS).
2. Select the “Local License Directory (Single Use)” option
3. Click the “Deauthorize” button.
4. If there are previous version licenses on the computer, this will attempt to remove them and also attempt to send a de-authorization email to Sidwell’s Help Desk.
5. and Click the Authorize Now... button.



6. The Software Authorization Wizard dialog should appear.

7. Select the “I have installed my software and need to authorize it.” option.

Software Authorization Wizard

Authorization Options:

I have installed my software and need to authorize it.

I have received my license file from The Sidwell Company and am ready to finish the authorization process.

Browse...

< Back Next > Cancel

8. Click the “Next >” button.
9. Fill out the required customer information designated by *.

Software Authorization Wizard

Customer Information:

We will use the following information to verify our records and authorize your use of the software. (* = Required Fields)

* First Name: Anthony

* Last Name: Mikelson

* Organization: Sidwell

Department:

* Address 1: 2570 Foxfield Rd Suite 300

Address 2:

* City: St Charles

* State/Province: IL

* Zip/Postal Code: 60174-___

* Phone Number: (630) 549-1080

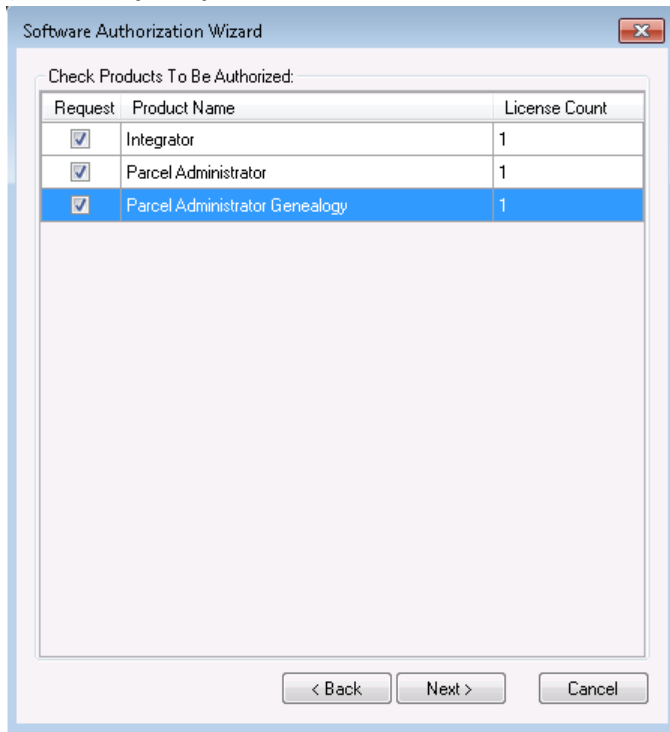
* Email: helpdesk@sidwellco.com

Comment:

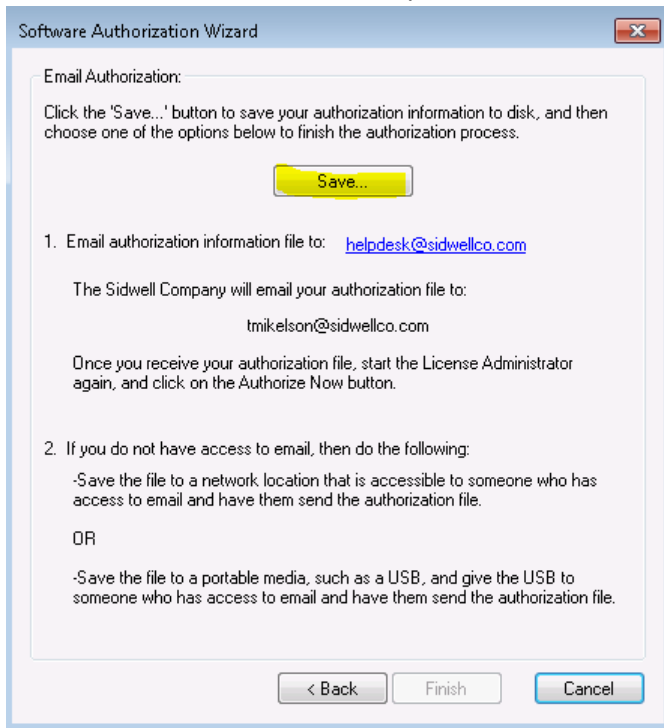
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10. Click the “Next >” button.

11. Check the products that you would like to request a license.
(Note: Only the products that are installed will be listed)



12. Click the “Next >” button.
 13. Click the “Save...” button, so that you can save the license request file onto your local drive.

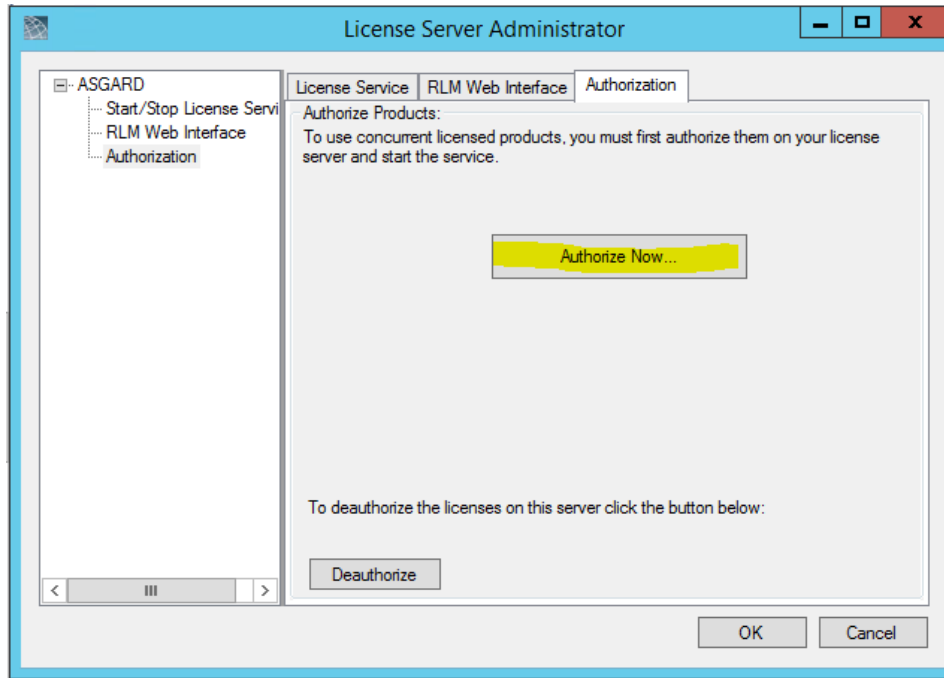


14. Click the “Finish” button.
15. Send the license request file that you saved to your local drive to Sidwell’s Help Desk at the following email address: helpdesk@sidwellco.com

Concurrent License Request

This section will outline the requesting of a concurrent license for Sidwell's desktop products.

1. Open the Server License Administrator (Start Menu > All Apps > SidwellGIS).
2. Select "Authorization" tab.
3. Click the "Deauthorize" button.
4. If there are previous version licenses on the computer, this will attempt to remove them and also attempt to send a de-authorization email to Sidwell's Help Desk.
5. Click the Authorize Now... button.



6. The Software Authorization Wizard dialog should appear.

7. Select the “I have installed my software and need to authorize it.” option.

Software Authorization Wizard

Authorization Options:

I have installed my software and need to authorize it.

I have received my license file from The Sidwell Company and am ready to finish the authorization process.

Browse...

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8. Click the “Next >” button.
9. Fill out the required customer information designated by *.

Software Authorization Wizard

Customer Information:

We will use the following information to verify our records and authorize your use of the software. (* = Required Fields)

* First Name: Anthony

* Last Name: Mikelson

* Organization: Sidwell

Department:

* Address 1: 2570 Foxfield Rd Suite 300

Address 2:

* City: St Charles

* State/Province: IL

* Zip/Postal Code: 60174-___

* Phone Number: (630) 549-1080

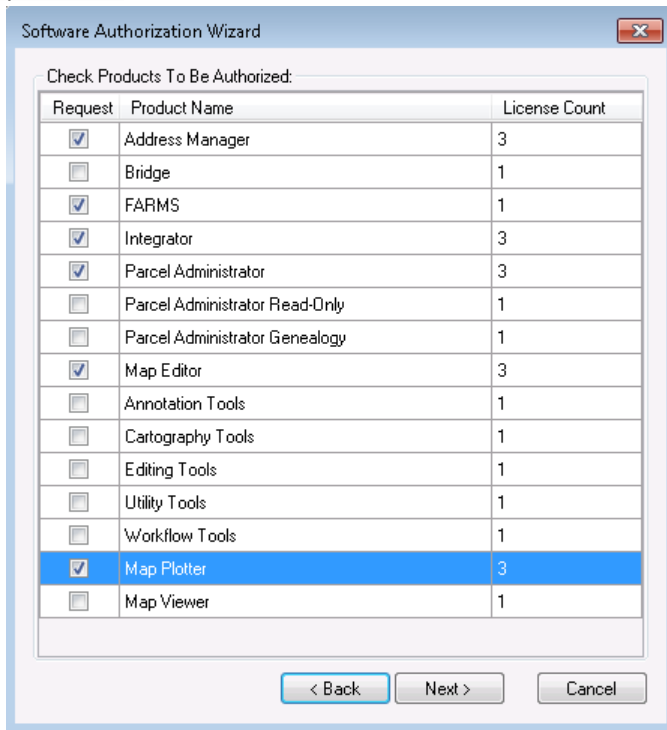
* Email: helpdesk@sidwellco.com

Comment:

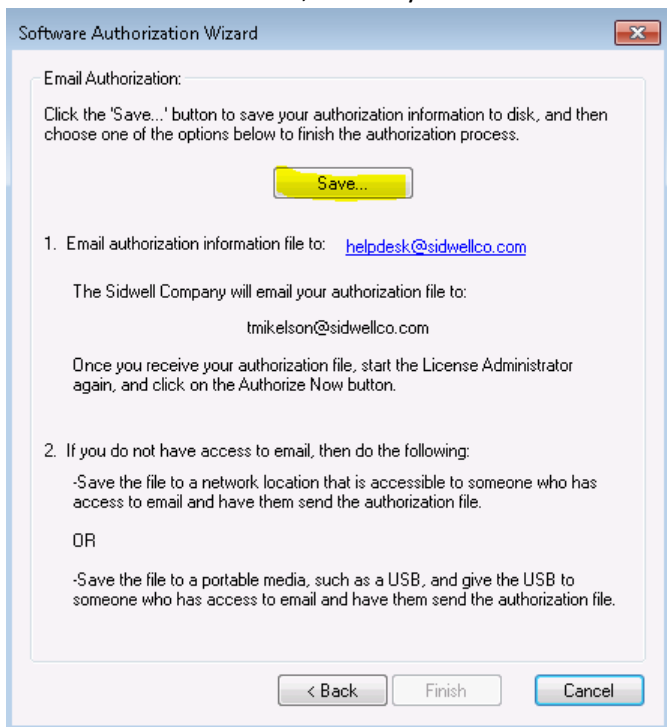
< Back Next > Cancel

10. Click the “Next >” button.

11. Check the products that you would like to request a license and enter the number of licenses per product.



12. Click the "Next >" button.
 13. Click the "Save..." button, so that you can save the license request file onto your local drive.



14. Click the “Finish” button.
15. Send the license request file that you saved to your local drive to Sidwell’s Help Desk at the following email address: helpdesk@sidwellco.com